Buttenberg & MP
CONSULTING MANAGEMENT ENGINEERING

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QUALITY POLICY SYSTEM

The Quality System established and implemented by BUTTENBERG & MP is designed having as a final objective the application of total quality principles in all Company's activities.

BUTTENBERG & MP aim is to maintain their profile as a professional Central Purchasing Company and strive to improve their reputation and reduce non-compliances by continually reviewing and improving procedures.

The following objectives are used as a guide for developing and maintaining the Quality System:

- To identify, understand and manage interrelated processes as a system
- To focus on the customer requirements
- Compliance with customer, country and certified requirements
- To maintain our Company's good reputation by providing high quality services, reflecting the requirements of the relevant standards as well as the prevailing legislation
- To enhance the satisfaction of the customers by effective communication and feedback on their request and complaints

The range of application of BUTTENBERG & MP Quality System is extended to all factors contributing in the Company's activities, starting with the personnel to all its suppliers, aiming to form mutually beneficial relationships between them and the Company.

The Management of BUTTENBERG & MP is committed to sustain the implementation of the Quality System by all possible means, based on the analysis of data and information, in a way that it can be followed by everyone and applied to the whole of the Company's activities.

The continuous improvement of the effectiveness of our organization, procedures and methods in all areas covered by the System are the ultimate goals of our Quality Policy.